

Branch lobbies are open, but scheduling ahead gives you options.

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*Please visit our [website](#) for the latest on our response to the health crisis. For your safety and to minimize wait times, we urge you to continue using our self-service resources whenever possible.*

We've welcomed members back into most branch lobbies, but we recognize that not everyone will be ready to visit us in person-and there could be increased wait times for those who are. The good news is that scheduling an appointment online can help you:

**SKIP THE TRIP ALTOGETHER**

Let us help you through a phone or video appointment.

**OR**

**SKIP THE LINE AT YOUR VISIT**

Schedule ahead and avoid a wait at the branch.

With our simple scheduling tool, you can make a video, phone, or in-person appointment for:

- New accounts
- Account services
- Loans, home equity lines of credit, and credit cards
- Mortgage services
- Insurance services
- Investment and retirement services

Schedule your  
appointment now

If you decide to visit us in person, you'll notice a few changes meant to help keep our members, team members, and community safe. Please visit our [COVID-19 Member Information Center](#) to learn more.

Thank you for your understanding as we strive to serve you safely and quickly.

**Experiencing financial hardship?** We're here to help, even if you've already accessed our [Financial Assistance Program](#). Please schedule an appointment or call us at **800-445-4483** so we can help you during this difficult time.



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