

Helping you through financial ups and downs is our reason for existing.

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COVID-19 Member Information Center Update

Please visit our [COVID-19 Member Information Center](#) for the latest member updates as we share developments with you in rapidly evolving circumstances.

The COVID-19 pandemic has disrupted our daily lives and, in many cases, our financial foundations. We understand the uncertainty and distress this can cause, and want to assure you that whatever you're experiencing, we're at your side.

Throughout SELCO's 84-year history—from the throes of the Great Depression to today—we've served our members without interruption. Helping you through financial ups and downs is our very reason for existing. You can count on that to continue.

We're financially solid. In fact, our regulatory examiners rate SELCO among the strongest credit unions in the Pacific Northwest. With \$1.8 billion in total assets and a net worth ratio of nearly 12%, which far exceeds regulatory standards, we are well positioned to support each of our 140,000 members through challenging times like this.

Your money is safe with us. As a federally insured credit union, there's really no better place for your money. Your SELCO accounts are fully insured by the [National Credit Union Share Insurance Fund](#) up to \$250,000, with additional coverage provided for different ownership interest and account types. That safety net wasn't in place during the great market crash of 1929. No American has ever lost a single penny on their insured accounts at any federally insured credit union in the US.

We've developed a COVID-19 Financial Assistance Program. If you're experiencing financial distress due to the pandemic, please let us know. We have programs and other options to help with loan payments, income disruption, and more.

We're following CDC guidelines. We're taking every precaution to protect you, our team members, and the greater community as we continue serving you. While our branch lobbies are closed, we're able to fully conduct business through online and mobile banking, over the phone, and at our drive-ups. For the latest on our response to the pandemic, including operational updates, visit our [COVID-19 Member Information Center](#) or social media channels.

Stay in touch. It's important that we have your current email address and mobile number so we can communicate changes quickly and directly. You can add or update your contact information through online banking or by calling us at 800-445-4483.

Thank you for your membership, and for trusting us to help you at this time. While the

COVID-19 pandemic affects us all in some way, you can rely on our unwavering commitment to your financial well-being- a commitment that's been at the heart of SELCO's mission for over 84 years.



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